

Please stop the Video Relay Services (VRS) providers from limiting VRS customers to ONE VRS provider/company. This limitations cause problems with our access issues, expecially in case of emergencies!

We, as a deaf community, already have enough frustrations of dealing with the buffs of technology today (e.g. automated answering machines, automated choices of number-dialing-- those makes our calls ALREADY LONGER than necessary since the operator have to hang up after they hear the message and relay it to us, and then dial again in order to push the "next number" of the automated response system).. As you can see, this is already a hassle. So please just don't let VRS providers continue limiting us with VRS services. ACCESS is extremely important to us. Thanks.